

DEEBLOOMS

CHILDCARE SERVICES

WELCOME PACK

Where children play, grow and thrive

A warm welcome awaits

A safe, nurturing home-from-home in Abbey Wood, where children learn through play, build confidence and enjoy every step of their early years journey.

52 Panfield Road, London SE2 9DW
Monday-Friday | 8:00am-6:00pm
07446 413338 | deeblooms@outlook.com

Welcome to DEEBLOOMS

Thank you for choosing DEEBLOOMS Childcare Services. We know that starting childcare is a big step for both children and their families. Our aim is to make that transition gentle, positive and reassuring from the very beginning.

We provide a caring home-from-home where every child is valued as an individual. Through play, exploration, creativity and warm relationships, we help children feel secure, develop confidence and build the foundations they need to thrive.

Our promise

We will work in partnership with you, listen carefully to what makes your child unique, and place their safety, wellbeing and happiness at the centre of each day.

At a glance

Setting	Home-based childcare in Abbey Wood, London
Opening hours	Monday-Friday, 8:00am-6:00pm
Learning	Play-based experiences guided by the EYFS
Environment	Small groups, personalised care and secure arrangements
Additional needs	Inclusive support tailored in partnership with families
Visits	Contact us to arrange a visit and discuss availability

Care, Safety & Wellbeing

Children learn best when they feel safe, known and cared for. DEEBLOOMS is committed to creating a secure, inclusive and responsive environment for every child.

Safeguarding-trained staff

All staff are safeguarding trained. Concerns are handled promptly and in line with the setting's safeguarding procedures and statutory requirements.

Suitability and first aid

Adults working with children are subject to the suitability, registration and training requirements that apply to the setting. Appropriate paediatric first-aid arrangements are maintained.

Safe environment

The home is organised with children's safety in mind. Risk assessments, active supervision and secure collection arrangements help us manage day-to-day safety.

Individual care

We take time to understand each child's routines, medical needs, allergies, communication, culture, interests and comfort strategies.

Places and age range

Availability depends on the child's age, the needs of children already attending and the statutory ratios attached to our registration. Please contact DEEBLOOMS to discuss your child's age, preferred days and start date before applying.

Important policies

- Safeguarding and child protection
- Health, medication, accidents and illness
- Behaviour, inclusion and special educational needs or disabilities
- Complaints, privacy and photography
- Late collection, absences and emergency procedures

Settling In Together

Every child settles differently. We agree a flexible settling-in plan with each family, guided by the child's age, personality, previous experiences and emotional needs.

1

Getting to know you

You and your child visit the setting, meet the childminder and explore the environment together. We discuss routines, interests, allergies, comfort items, sleep, food and anything else that helps us understand your child.

2

A short supported stay

Your child spends a short period in the setting while you remain nearby or leave briefly, depending on how they are coping. Familiar activities and reassurance help them begin to build trust.

3

Building confidence

The session is extended gradually. We observe what helps your child feel secure, keep you updated and adjust the plan where needed before regular sessions begin.

How you can help

- Talk positively and simply about coming to DEEBLOOMS.
- Keep goodbyes warm, calm and consistent.
- Share any changes at home that may affect your child's emotions or routine.
- Bring a familiar comfort item where agreed.
- Allow time: settling is a process, not a test.

Reassurance

You are welcome to contact us for an agreed update after drop-off. We will always let you know if your child needs additional support or if the settling plan should change.

Learning Through the EYFS

Our early years experiences are guided by the Early Years Foundation Stage (EYFS). Children learn through warm interactions, purposeful play, daily routines, indoor and outdoor exploration, and opportunities chosen around their interests and developmental needs.

The seven areas of learning

Communication and Language: Listening, understanding, conversation, songs and stories.

Personal, Social and Emotional Development: Relationships, confidence, independence and managing feelings.

Physical Development: Movement, coordination, healthy habits and fine-motor skills.

Literacy: Enjoying books, sounds, marks, words and early writing.

Mathematics: Numbers, patterns, shape, space and measures through everyday play.

Understanding the World: People, communities, nature, technology and the wider world.

Expressive Arts and Design: Art, music, movement, imagination and creative expression.

What this looks like at DEEBLOOMS

Creative activities, music and movement, stories, problem-solving, outdoor play, gardening, nature exploration and opportunities to build friendships - all adapted to the children attending.

Your Child's Day

Each day has a reassuring rhythm while remaining flexible enough to respond to the children. The exact routine varies by age, attendance pattern and individual needs.

A typical day may include

- Warm welcome, free play and conversation
- Stories, songs, music and movement
- Creative, sensory and problem-solving activities
- Outdoor play, gardening or nature exploration
- Meals, snacks, personal care, rest and sleep as appropriate
- Small-group and child-led learning experiences
- A calm handover at collection time

Working with parents and carers

You know your child best. Regular two-way communication helps us provide consistent care between home and DEEBLOOMS. At registration, we will agree the most appropriate communication method for routine updates, observations, messages and urgent contact.

Please keep us updated

Tell us about changes to contact details, authorised collectors, health, medication, allergies, sleep, family circumstances or anything else that may affect your child's day.

We may communicate through

- Daily handovers at drop-off and collection
- Telephone, email or an agreed digital channel
- Learning observations and progress conversations
- Notices, newsletters, questionnaires and family events

Help with Childcare Costs

Government childcare support depends on your child's age, your family circumstances, eligibility and whether the setting can offer the funded place and attendance pattern you need. Always confirm arrangements with DEEBLOOMS before relying on funding for a start date.

Current support may include

- 30 hours of funded childcare per week for 38 weeks for eligible working parents of children aged 9 months to 4 years.
- 15 hours for all 3- and 4-year-olds in England, regardless of parental income or working hours.
- 15 hours for eligible 2-year-olds whose family or child receives specified additional support.
- Tax-Free Childcare, through which the government can contribute towards eligible childcare costs.
- Universal Credit support with childcare costs, subject to eligibility and the scheme rules.

Funding is not automatic

Parents must apply through the appropriate government or local-authority route, obtain any required eligibility code and reconfirm details when required. Funded hours, additional hours, meals, nappies, trips and other consumables must be agreed with DEEBLOOMS in advance.

Official information

[Check help with childcare costs on GOV.UK](#)

[Free Childcare for Working Parents](#)

[Tax-Free Childcare](#)

What to Bring

Please label all items clearly with your child's name and check the bag regularly so clothing and supplies remain suitable for the season and your child's current needs.

Daily bag checklist

- At least two complete changes of clothes
- Weather-appropriate coat, hat and footwear
- Nappies, wipes and creams where agreed
- Comfort item for rest or settling, where agreed
- Any agreed food, bottle or drinking cup
- Prescribed medication with the required written information and consent
- Sun hat and other seasonal items when requested

Clothing for play

Children learn through active, sometimes messy play. Please choose comfortable clothing that allows free movement and can cope with paint, water, sand, mud and outdoor exploration. Although we use washable materials where possible, DEEBLOOMS cannot guarantee that every mark or stain will wash out.

Personal belongings

Please do not send sweets, valuables, jewellery or unnecessary toys. Items brought from home remain the family's responsibility unless specifically requested or agreed for settling, learning or care purposes.

Safety first

Tell us immediately about allergies, dietary requirements, medical conditions or items your child must avoid. Never place medication in a child's bag without handing it directly to the responsible adult and completing the required procedure.

Health, Food & Celebrations

Illness and attendance

Please tell us as early as possible if your child will be absent. Children who are unwell may need to remain at home to recover and reduce the spread of infection. Exclusion periods and return arrangements will follow the setting's health procedures and current public-health guidance.

Medication and allergies

Medication can only be administered when it has been agreed, is supplied correctly and the required written permission and instructions are in place. Families must keep allergy and medical information accurate and up to date.

Meals and snacks

Food arrangements will be explained during registration. We aim to support balanced choices and respect confirmed dietary, cultural, religious and medical requirements. Families should not send unapproved food because other children may have serious allergies.

Birthdays and special occasions

We enjoy making children feel special while keeping celebrations safe and inclusive. Please speak to us before bringing any cake, food, gifts or party items. Any permitted food must be shop-bought, sealed and clearly labelled with ingredients and allergens.

Emergency contact

Parents and carers must remain contactable during the child's session and provide at least one suitable emergency contact. Notify us immediately if numbers or collection arrangements change.

Working in Partnership

Families are children's first and most important educators. Honest, respectful communication between home and DEEBLOOMS helps children feel secure and supports their learning, behaviour, wellbeing and development.

We ask families to

- Share accurate information and raise questions or concerns early.
- Arrive and collect within the agreed session times.
- Tell us who is authorised to collect and follow the agreed security process.
- Respect confidentiality and the privacy of other children and families.
- Read and follow the setting's policies, agreements and consent arrangements.
- Celebrate progress and contribute observations from home where appropriate.

Questions, feedback and complaints

We welcome feedback and aim to resolve concerns openly and promptly. Please speak to the childminder in the first instance. A copy of the complaints procedure, including how to escalate a matter where necessary, is available on request and during registration.

We look forward to welcoming you

Thank you for considering DEEBLOOMS Childcare Services. We hope your child's time with us is filled with security, friendship, discovery, laughter and many opportunities to bloom.

Contact DEEBLOOMS

Address: 52 Panfield Road, London SE2 9DW

Phone: +44 (0) 7446 413338

Email: deeblooms@outlook.com

Opening hours: Monday-Friday, 8:00am-6:00pm

Website: deeblooms.vercel.app

Instagram: [@dee.blooms](https://www.instagram.com/dee.blooms)